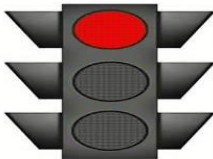
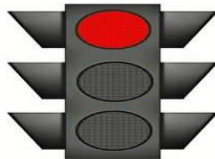


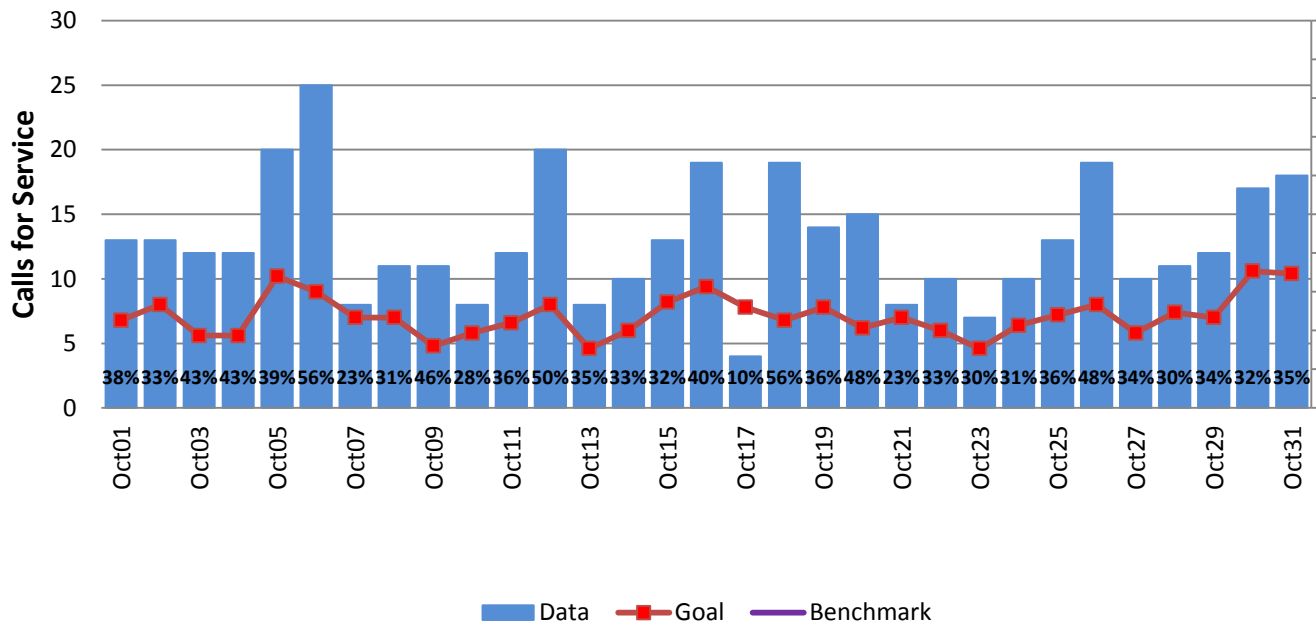
LFD High Priority Calls - Pickup to Dispatch

Emergency Management Agency

12/2/2013

Measurement method		Why measure?		What is our goal?		
The number of High Priority Calls that were not dispatched from 911 Dispatch to an LFD unit in 75 seconds		To help enable the most efficient and correct response possible to emergency calls		Dispatch 20% or less LFD High Priority Calls in more than 75 seconds		
How are we doing?						
Oct01-Oct31 Monthly Goal	Oct01-Oct31 Monthly Total		Oct31 Goal	Oct31 Actual		
222	402		10	18		
Calls For Service	Calls For Service		Calls For Service	Calls For Service		
			Performance Stoplight Key			
		Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data				

LFD High Priority Calls - Pickup to Dispatch



LOUISVILLE METRO
**OFFICE OF
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